



Dear Patient,

Manitoba Renal Program delivers kidney care at three hospitals in Winnipeg, one hospital in Brandon and 16 sites in rural and northern Manitoba. Your health-care team at these sites includes kidney doctors, nurses, social workers, dietitians, pharmacists, technologists, therapists, unit clerks and health care attendants. The team may also include medical students and nursing students as well as other students training for a career in healthcare. Some of your team may be on site while others are available by telephone and / or telehealth. All provide the highest standard of care.

While Manitoba Renal Program provides kidney health care for individuals from all across Manitoba, new dialysis patients start their hemodialysis treatment in Winnipeg or Brandon. To ensure continued access for new dialysis patients, we may transfer other suitable dialysis patients to another dialysis centre. This transfer might be to another dialysis centre in Winnipeg or a dialysis centre in another regional health authority.

Please be aware that if you live within a regional health authority outside of Winnipeg Regional Health Authority, it is possible your care will be transferred to one of our dialysis centres in your health region.

When choosing patients to transfer from one dialysis unit to another, the health care team takes into consideration many factors. We understand that transferring to another site is a change but please know you will still receive the highest quality kidney health care. We will do our best to give you as much notice as possible and help you resolve any concerns before the transfer.

We try our best to accommodate your wishes but in order to provide care to all our patients your dialysis times and days, as well as your dialysis unit, may have to change. Thank you for your understanding. Please feel free to speak to any member of your health care team if you have any questions or concerns. You can also speak to a unit manager.

Sincerely,

A handwritten signature in black ink that reads "Betty Lou Burke".

Betty Lou Burke
Program Director
WRHA Manitoba Renal Program